PRINT COPY & SCAN

Instructions

PRINT

From a Library PC

Print your Document

Print as normal, choosing the **ePRINTit Printer**. A4 Black-White is default. To Print in **Colour**, check the **Print dialog options** or **Printer Properties** and choose Colour.

Note your Release Code

After confirming your print the **Print Job Notification** dialog will display your document's **Release Code**. Click OK to confirm. You **MUST** make note of this **8-digit code**.

Collect your Document

At the Print Station, select **Print - Release Code**, enter your **Release Code** and follow on-screen instructions to collect your document. Documents can be collected any time within 3 days (72 hours) of submitting.

From a Mobile Device

1 Email Print

Email - send documents to one of these email addresses:

Colour: print.colour@pcg.ie

Black-White: print.bw@pcg.ie

Mobile App



Mobile App - scan the QR Code to use the ePRINTit SaaS web app.



ePRINTIT SaaS

From USB (PDF Only)

Insert your USB key in the USB slot, on front of kiosk, and choose Print - Print from USB.

On the 1st screen, choose your files for print, then press print.

On the 2nd Screen use the settings (Gear Icon) button to choose Colour/Black-White, Selection of number of Copies, etc.

You may also Preview (Eye Icon) your files before pressing Confirm to proceed to the Payment screen.

PRICING
DISPLAYED ON SCREEN



COPY

Select Photocopy, Scan then Photocopy.

1 Start

Place your first page on the Flatbed (Glass) or in Document Feeder. Select **Colour / Black-White**, the number of **Copies** and press **Start**.

Add more Pages

If you have more pages to add, choose **Add Page**, add the page(s) and press **Confirm**. Repeat this for all additional Pages. There is a **25 page limit** per single photocopy job.

3 Finish

Once you've added all pages, press **Finish** to proceed to the payment screen. Your copies will start to print after making payment.

SCAN

Refer to the Copy instructions above, select **Photocopy**, **Scan** then **Scan to Email** or **Scan to USB**. Where charges apply, this is a flat rate charge for a single document up to a **maximum of 10 pages (Email)** or **25 pages (USB)**, in PDF format. Email delivery uses a secure email service, normally within 5 minutes or less. In the event of delay or non- delivery, please contact our Customer Service Team to troubleshoot.

PAYMENT

Coin payment (€2, €1, 50c, 20c and 10c) accepted. **Note** (€10,€5) payment at selected locations, check with onsite staff.

For Card/Tap Payment, select Pay by Card. For tap payments, hold the card/Phone close to the reader for up to **5 seconds** and await confirmation. The standard Contactless card payment limit (€50) applies. Larger amounts can only be accepted by smartphone app, e.g. Google Pay, Apple Pay, etc.

NOTE: Unused Credit is cleared after **10 minutes** of inactivity.

<u>DATA PROTECTION:</u> Any documents found that are not your own must be handed over to staff for disposal. See website www.surfbox.ie, for Data Protection Statement.

Customer Service: Email Support: 1800 818 989 support@surfbox.ie



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